

# Limited Warranty for Geothermal Heat Pump Units

**FOR WARRANTY SERVICE OR REPAIR:** Contact Consumer Relations at 1-888-695-1488 and you will be provided with the name and contact information of a geothermal dealer authorized to provide parts replacement and/or labor services pursuant to this limited warranty.

**PRODUCT REGISTRATION:** You can register your product online at <http://www.cac-bdp-all.com/>

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
 Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
 Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CAC/BDP/ICP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Company will provide to the servicing dealer or contractor (i) a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part and (ii) a labor allowance intended to cover the labor incurred by licensed HVAC technicians in connection with the installation of a new or repair warranty part and only to the extent specifically set forth in the then existing labor allowance schedule provided by Company's Warranty Department. Actual labor costs are not covered by the limited labor warranty to the extent they exceed the amount allowed under said allowance schedule, they are not specifically provided for in said allowance schedule, they are not the result of work performed by a licensed HVAC technician, they are incurred in connection with a part not covered by this limited warranty, or they are incurred after the limited labor warranty periods set forth in the table below. Alternatively, and at its option (if the failure occurs during the applicable limited warranty period), the Company will provide a credit in the amount of the then factory selling price for a new equivalent part and the associated labor allowance toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

## RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts and labor warranty periods in years, depending on the part and the claimant, are as shown in the chart below.

Product	Limited Parts Warranty (Years)			Limited Labor Warranty (Years)		
	Original Owner	Original Registered Owner	Subsequent Owners	Original Owner	Original Registered Owner	Subsequent Owners
GC, GZ, GP, GW, HP, HS, HW Series and Accessories**	10	10	5	5	10*	5
GB and HB Series and Accessories**	5	10*	5	5	5	5

\* If properly registered within 90 days, the warranty period will be extended an additional 5 years, (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, registration is not required to obtain the extended warranty periods ). See Warranty Conditions below.

\*\* Excludes thermostats, which are covered under a separate warranty.

## OTHER APPLICATIONS

The warranty period is one (1) year on parts with no limited labor warranty. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES** - The owner **must** notify the Company in writing, by certified or registered letter to the address listed below of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221  
 Bryant Heating & Cooling Systems, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221  
 ICP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221.



**WARRANTY CONDITIONS:**

1. To obtain the extended warranty periods for Residential Applications, the product must be properly registered by the original purchasing owner at <http://www.cac-bdp-all.com/> within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the extended warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts and labor warranty periods for Subsequent Owners as shown in the chart above do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

**THIS WARRANTY DOES NOT COVER:**

1. Any product purchased over the Internet.
2. Any product not installed pursuant to any applicable governmental minimum efficiency standards.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Products installed outside the U.S.A. and Canada.
9. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
10. Failure, damage, repairs, maintenance, design failures, installation or application of geothermal loop (including anti-freeze), or water well.
11. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

